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Contact Us Roylene Emmons 10 weeks agoMiles IT has been a game changer for our business. Their team is not only knowledgeable but also incredibly friendly and informative. Every interaction, from the IT department to the on-site staff, has been a pleasure. If your business is in need of IT support, I highly recommend Miles IT as the go-to provider. At Integris, we make technology a driving force for your business. From exceptional IT support and streamlined operations to fortifying your security and driving growth through innovation, we deliver solutions that move your business forward with confidence. At Integris, we partner with operationally mature small and midsize organizations to build IT that's strong, smart, and built to perform. We have an assessment led approach that allows us to understand your business goals and craft a tailored technology roadmap that lays the foundation for everything that follows. From managing day-to-day IT operations and strengthening cybersecurity to ensuring compliance and advancing your digital maturity, we provide solutions that keep you ahead of the curve - and your competition. With vertically aligned solutions, practices, and resources focused entirely on your industry, we ensure you always complyand surpass your most demanding customers expectations. At Integris, we are committed to serving small and midsize organizations. In fact, SMBs are our sweet spot. We are passionate about taking your IT to the next level and have the scale, certifications, and expertise to provide you with enterprise-level solutions and resources. That means you can give the greatest possible value to your clientsand compete with organizations of any size.Our approach is customized at the technology and industry levels, so youll get the expertise you need when you need itevery time, from the very first interaction. Our reviews on Clutch speak for themselveswe've been ranked the #1 managed IT service provider based on our ability to deliver services and our focus in the managed IT space. It's how you feel when your IT runs smoothly, thanks to a partner who gets it and gets you. A partner who shoulders responsibility for your ITfrom upgrading your operations to managing risk and handling complianceso you can focus on what you do best. A partner who takes it even a step further and guides you on the path to digital maturity so you will continuously succeed in an ever-changing world. Integris has been an outstanding partner Their team is professional, knowledgeable and customer-service driven. Integris proactive collaborative approach has been critical in helping us build an IT infrastructure that enables our success today and supports our long-term positioning strategy for the future. Michelle AngeletCOOInspiritus Our firm has worked with the Integris team for over 20 years, and we value the true partnership between us. They are an extension of our business and are always willing to step in and do whatever it takes to meet our firms needs... Our firm has peace of mind knowing that our technology is managed and supported by such a trusted, competent company. Gayla ThorntonPartnerArmstrong, Backus & Co. They [Integris] have helped us scale and grow to the tune of a new branch every year as well as a core conversion last year, all while keeping us very secure and performing very well on our internal audits and our government exams. Just having that personal relationship and trust makes my job and life so much easier and really has led to the extreme growth that our bank has had. Jared CurtisSenior Credit and Systems ManagerFrontier Bank of Texas Integris is always attentive to our needs. Integris takes ownership and consistently delivers 1st class service. Always a pleasure to collaborate with and a valuable asset to be had by any team. Dan G.IT Support SpecialistLamb Technologies Solving Your Toughest Problems with Business IT Support Bleuwire delivers custom managed IT solutions to businesses and organizations in Florida while providing dependable customer service. As your local technology provider, we love helping people address their unique business challenges and concerns. Thats why we listen to your tech troubles and then implement a balance of functional, cost-effective, and best-in-class solutions to deliver a truly exceptional digital experience. Whether youre looking to improve your collaboration and productivity or need help keeping your critical data secure, were here to solve your toughest IT problems. Managed support for your servers, network, hardware, software, and more. Leveraging the power of the virtual platform. Protect your IT with multi-layer security support. Managed IT Security Services Protect your IT with multi-layer security support. Maintain your technology to improve your performance capability. Server & Network Management Cloud Server & Application Hosting ManagementWebsite Hosting ManagementColocation Services Management Server & Network SecurityComputer & Network SecuritySecurity Info & Event ManagementSecurity Vulnerability Assessment Network Design & DeploymentComputer & Network Support With Zevonix, you can rely on Smarter IT Solutions tailored to meet your business needs. Our team ensures seamless transitions, continuous improvements, and a smarter, more secure IT future. Let Zevonix guide you on the path to optimized IT services.Many companies look for a local managed IT service provider (MSP) so that they can: Get onsite technical support right away when they need it.Receive personalized attention and support.However, many companies find that local providers are too small or lack the expertise that they have. For example, if an MSP is too small, you'll likely run into a situation where all of their technicians are tied up helping other clients and you cant get onsite support in a timely manner (even if your issue is critical). Or, the MSP may not have the expertise to truly secure your IT infrastructure, leaving you vulnerable to cyberattacks.Ntiva provides fast, onsite support to companies in most cities across the United States (often within 60 minutes) and gives you access to advanced solutions for:Cybersecurity: We offer a full suite of cybersecurity services, including AI-powered endpoint detection and response backed by a 24/7 security operations center (SOC), ensuring your business is protected from evolving threats.Cloud Services: We provide solutions for cloud storage, data backup, remote desktop access, and many other cloud solutions, allowing you to manage your entire cloud network from one centralized platform.Digital Transformation and AI Consulting: Ntiva helps businesses embrace cutting-edge technology to streamline operations, increase efficiency, and stay competitive. From implementing AI-driven tools to guiding your digital transformation journey, we provide the expertise to ensure success.Microsoft Copilot Readiness and Optimization: Unlock the full potential of Microsoft Copilot with our expert consulting services. We help businesses integrate this powerful tool into their workflows, empowering teams with AI-driven insights and productivity enhancements.Strategic Planning: With Ntiva, youll have access to leading experts in IT management and security for a fraction of the cost of hiring a full-time CIO or CISO. Well help you plan and execute a strategic IT roadmap that aligns with your business goals.Proactive Management: Ntiva monitors your entire IT network 24/7 for signs of issues and immediately takes action to resolve the situation if something goes wrong. Our proactive approach minimizes downtime and keeps your business running smoothly. Plus, with access to 600+ expert technicians, youll always have the support you need, when you need it.In this guide, we start with an in-depth review of Ntiva's managed IT services and the locations we serve. Then, to help you find additional options for managed IT services near you, we also list several MSPs in each state. Whether youre looking for a fully managed or a co-managed IT solution, Ntiva has you covered. To learn more about how Ntiva can serve you, book a consultation.Ntiva: Personalized Support and Advanced Technology SolutionsFor over 20 years, Ntiva has served companies in many different industries including manufacturing, government contracting, dental practices, financial services, legal services, private equity and more.Whether youre looking to outsource all or just some of your IT needs, Ntiva can help you improve productivity, reduce downtime, grow your business, and cut costs.In the following sections, we provide details on our most popular services and share studies to show how other businesses have benefited from partnering with Ntiva.Office Locations and Onsite Support (with Fast Response Times)Ntivas main offices are located in:Washington, D.C.New York, NYRonkonkoma, NYChicago, ILBethesda, MDMcLean, VAColorado Springs, COAustin, TXHouston, TXDallas, TXBaton, Rouge, LAShreveport, LANew Orleans, LAKansas City, MOSt. Louis, MOIndianapolis, INValparaiso, INHowever, were dedicated to providing personalized, local onsite support no matter where your office(s) and employees are located, which is why we often find and partner with local MSPs near our clients. Because of these partnerships, we can have a technician onsite within the same day in most citiesoften in under an hour.It can be very difficult to vet your local MSPs to ensure youll get the expertise you need and the service you deserve. By partnering with Ntiva, were ensuring your issues will be resolved effectively and efficiently.Case Study: Read about how Ntiva arrived onsite and helped this nonprofit organization recover from a server failure in time for their biggest event of the year.24/7 Technician Help Desk SupportMost IT issues can be resolved remotely, however, many companies are hesitant to rely on remote MSPs because they are often less responsive than local MSPs.At Ntiva, we believe you deserve immediate, personalized attention whether were helping you in person or remotely. Heres how we designed our help desk to do just that:All calls are answered in less than one minute, on averageday or night.You can immediately start troubleshooting your issue because your call will be answered by an experienced technician rather than a non-technical representative.We address issues on a first-come, first-served basis (many MSPs address issues according to priority levels which are assigned based on arbitrary factors such as how many people the issue affects).All of our help desk technicians are based in the U.S. to reduce miscommunications.Plus, youll have full access to all help desk tickets and reports, which is helpful for knowing what devices are causing the most problems, whos calling in the most frequently, and more. With this information, you can make informed decisions about your technology investments, such as which devices to upgrade.If you want to manage some tickets internally (e.g., have us handle day-to-day account lock-outs for example, while your IT department handles more advanced troubleshooting), your IT staff will also have access to our help desk software so that all tickets can be managed in one place.Related: Remote IT Support Services: 5 Factors to Evaluate an MSPAdvanced Cybersecurity SolutionsMany smaller MSPs dont have the resources or expertise to truly protect your company from cyberattacks.For example, many MSPs will help you install simple antivirus software and only respond if you call them after an attack takes place. With Ntiva, our security operation center (SOC) monitors your network 24/7 for vulnerabilities and signs of attacks. This gives us the chance to strengthen your network security before an attack happens.If we do identify suspicious activity, our team responds immediatelyoften before end-users are aware of the issue.Heres an overview of a few other security services youll get with Ntiva:Endpoint detection and response (EDR): Most antivirus software relies on someone entering descriptions of the types of activities it should prevent (e.g., specific types of ransomware or malware). The software only blocks activity that matches these descriptions and lets everything else through. Its nearly impossible to identify every type of attack ahead of time, which is why most antivirus software is inadequate for keeping your company safe. On the other hand, EDR doesnt rely on descriptions but instead uses AI and machine learning to identify potential threats. These threats are then sent to our SOC team, which decides if its a true threat or not. This lets you catch more types of attacks and malware while minimizing false positives.Virtual chief information security officer (vCISO): Ntiva makes IT security experts available for consultation whenever you need themat a fraction of the cost of hiring a full-time CISO.Phishing prevention training: Many cyberattacks are aimed at employees, which is why its crucial that everyone is trained to recognize and respond to cybersecurity threats. Ntiva handles phishing prevention training for you. We create the training material, send out email tests, and document everything (detailed documentation is typically required by insurance companies).And moreWith all of these security measures in placebacked by leading expertsyou can enjoy greater peace of mind.Additionally, many MSPs lack the expertise to help you meet compliance requirements (e.g., CMMC, HIPAA, NIST). Ntiva has extensive expertise on what it takes to meet various regulation requirements and maintain compliance.Here are a few security measures that will help keep your business secure:Related: 6 Top Managed Security Service Providers (MSSP) GuideCertified Microsoft and Apple Service ProviderIt can be difficult to find an MSP with expertise for both Microsoft and Apple products. Most MSPs only truly specialize in one or the other, and yet advertise support for both. In this case, they try to use whatever tools and skills they have to find a solution for the devices theyre less familiar with. The problem with this is that Apple and Microsoft operate very differently. They use different names for the same functions and different functions to perform the same task.If a technician only has experience working with Microsoft products, for example, they may not understand whats going wrong with an Apple product or how to fix it. Additionally, if they only have Microsoft tools available (e.g., a remote access control tool), they may not be able to use those tools on the Apple product. Even if they can make the tools work and create a solution, its unlikely that the solution will last long-term.Thats why its important to work with an MSP who has years of experience working on the products you (and your team) prefer, and that theyre using the right tools.Ntiva has separate departments dedicated to Microsoft and Apple. In each department, youll work with technicians who have specialized knowledge and use the appropriate tools for the job.Managed Services for Microsoft 365: As both a Microsoft Gold Partner and a Microsoft Cloud Solution Provider (CSP), Ntiva can help you with any Microsoft device and software (e.g., Azure, Teams, SharePoint, OneDrive). Microsoft 365 is a robust platform and many companies only scratch the surface of its capabilities. We can help you take full advantage of the platform. Note: Ntiva is also a Dell Gold Partner and a Cisco partner.Proactive IT Management and Strategic PlanningMany MSPs operate under a break-fix mentality where they only call you with an issue if you reach out after something breaks.At Ntiva, we help you address issues before they happen in two key ways:24/7 IT network monitoring: By monitoring your entire IT network, were able to identify patterns that may indicate when youre likely to experience an issue (e.g., an automatic server update is scheduled for the same time as a company-wide video meeting), which gives us the chance to find a solution before it affects productivity. Plus, were able to identify and fix issues before your team is aware of them.Hardware and software management: Our IT team carefully documents what hardware and software your company owns or is using, including where its located, when its due for an update, what other devices its connected to, and much more. Then, we schedule updates at a time thats convenient for your team and handle those updates for you. We can also help you know when its time to replace and/or recycle specific pieces of hardware. By keeping everything up-to-date, youll be minimizing the problems that arise.Additionally, our IT experts can help you plan for future business growth, stay up-to-date with the latest technology, find more efficient solutions to cut IT costs, and much more.Note: To stay ahead of IT issues, some companies like to have a technician onsite on a recurring basis to check-in, answer questions, and address any problems. Were happy to accommodate you, if youre interested in a similar arrangement.Case Study: A large nonprofit was in a continuous cycle of fixing issues with their outdated and expensive IT infrastructure. Read about how Ntiva helped them upgrade their systems and cut IT costs by over 50%.Comprehensive Cloud SolutionsMany companies end up working with multiple cloud service companies to cover all their business needs (e.g., cloud security, data backup, virtual servers, and more). Many MSPs will help you implement these solutions and solve issues when they arise, but youll still have to manage each of them separately.On the other hand, Ntiva lets you consolidate all of your cloud solutions in one placefrom data backup storage to remote access desktop solutions.Ntiva cloud solutions include:Cloud migration and integration.IT consulting services (so you can find the right solutions to help you cut costs and increase operational efficiency).Data center hosting (co-location or entirely hosted by Ntiva).Remote workstations.Data backup and disaster recovery.Public and private cloud storage (e.g. Dropbox, iCloud).Ongoing maintenance.Finally, many cloud solutions charge you based on how much bandwidth you use within a given timeframe. This makes it difficult to plan your budget and can quickly add up. Ntivas cloud services are offered for a flat-rate fee so you always know how much to budget for.If you think Ntiva could be the right managed IT support service for your organization, book a consultation today.Managed IT Service Providers by StateAlabama Alaska ArizonaOneNeck (Scottsdale)Quisitive (Scottsdale)Avanade (Phoenix)Arkansas California ColoradoNtiva (Colorado Springs)OneNeck (Colorado)Quisitive (Greenwood Village)Connecticut Delaware Florida Georgia Hawaii Idaho IllinoisNtiva (Chicago)Fort Group (Chicago)Ensono (Downers Grove)Related: 6 IT Support Companies in the U.S. (New York, Chicago, and More)IndianaNtivaPerry proTECH (Fort Wayne)CTS Multifamily (Indianapolis and Muncie)Iowa Kansas Kentucky Louisiana MaineLogically (Portland)Coretelligent (Portland)SymQuest (Westbrook)Maryland MassachusettsLogically (Braintree and Lawrence)Avanade (Boston)Coretelligent (Boston)Michigan Minnesota Mississippi Missouri Montana NebraskaOneNeck (Omaha)CSIWeb (Lincoln)StraightUp IT Solutions (Broken Bow)NevadaLogically (Reno)ERGOS (Las Vegas)Network Heroes (Las Vegas)New Hampshire New JerseyNtivaThrive NextGen (Mount Laurel)ERGOS (Parsippany)New Mexico New York Related: Managed IT Services NYC: 2023 GuideNorth Carolina North Dakota Ohio OklahomaCSIWeb (Oklahoma City)JMARK (Tulsa)Oregon PennsylvaniaNtivaNWN Carousel (Doylestown)Partners Plus (Allentown and Philadelphia)Rhode Island South Carolina South Dakota TennesseeLogically (Chattanooga)Thrive NextGen (Memphis)CSIWeb (Franklin)Texas Utah Vermont VirginiaNtiva (Herndon)Teneo.net (Middleburge)Washington (State) Washington, D.C.NtivaDP SolutionsBetterWorld TechnologyWest Virginia WisconsinNtivaThe 20 MSP (Milwaukee)Computer Magic (Monona)WyomingEntre Technology Services (Cody)Team Networks (Casper)Lunavi (Cheyenne)Ntiva provides onsite information technology support in all 50 states. To learn more about Ntiva services near you, book a consultation today.Cybersecurity & Compliance.Stay ahead of cyber threats with proactive security solutions that safeguard your business and streamline your compliance journey.Unlock flexibility and scalability with secure cloud solutions tailored to drive efficiency and innovation.Streamline operations with expert IT management, reducing downtime and keeping your business running smoothly.Leverage tailored technology solutions designed to meet the unique demands of your industry.Turn technology into a competitive advantage with strategic planning that aligns IT with your business goals and fuels long-term success.Empower your team with expert guidance, seamless IT integration and project management, and solutions that drive operational excellence. We can become your businesss IT department, handling tickets, responding to network issues and connecting you with industry-standard software. In addition to remote operations, our fleet of support trucks is ready to drive over for hardware, network and more updates. Our HelpDesk is available 24/7/365 and is always operated by IT experts. Well troubleshoot your issue remotely before scheduling a same-day service appointment. We are Microsoft Gold Certified, letting us maximize your utilization of Microsoft Office 365 along with its robust services and more. We audit your technology from top to bottom looking for weaknesses. Then we strengthen those weak points so you are impervious to cyber threats. Using our own VoIP solution, we secure your network and install everything ourselves to make sure your team wont miss a beat. Work with us to develop a customized strategic plan for strengthening and maximizing the efficiency of your hardware, software and networking. Data tells us what needs to be done. When devices regularly signal an overload, delays or another issue, one of our technicians will reach out to discuss how to proceed. For replacements, we help you source, install and maintain all new devices. Your networks speed and security reflect your businesss success. We can set up secure wireless connections that accommodate your in-house workforce and keep your remote staff in the loop, no matter where they are. Have you outgrown your infrastructure? Plan your next expansion with QualityIP. We assess your operations and goals to select hardware, software and cloud-managed services that support where you are now and scale with new initiatives. Not every concern can be resolved remotely. Thats where QualityIP distinguishes ourselves from other IT service providers. From equipment issues to scaling your network, were local and well drive to your location the same day you submit your ticket. GPS tracking on company vehicles tells you where we are and how soon well be there to tackle the problem.We guarantee proactive solutions based on the industrys most comprehensive IT audit, and we offer same-day on-site support in the following locations:

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