


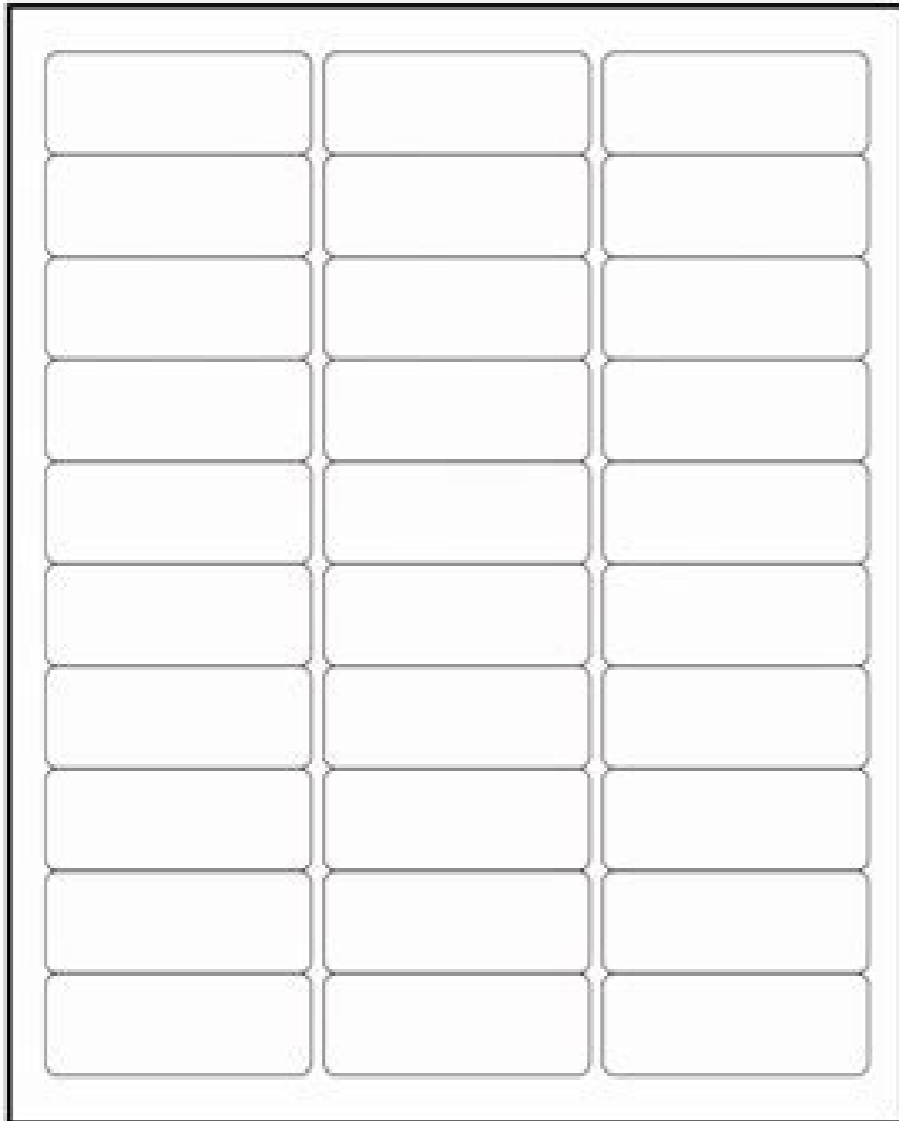
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Contact us page text template

A large rectangular frame containing a grid of 30 empty boxes arranged in 10 rows and 3 columns. The boxes are intended for students to write their answers to the questions.[illegible]

Luckily, there are free and affordable templates available to get you started. I love the subheader below the fold and just above the form, which reads: "Let's talk about your project." That kind of conversational, colloquial language is precisely the kind of copy that makes visitors feel closer to a brand. This free, customizable Contact Us page can be edited to include your own copy, images, and even videos. However, it's extremely on-brand if you compare it to the rest of the company's website. You can't reach out to the company via its Contact Us page shown above, or use one of the various options provided in the footer of all the pages by default. Why this "Contact Us" page stands out: The Contact Us page shows visitors what to expect when they work with VIA. Download the Guide: 42 Contact Us Page Examples Contact Us Header Examples An effective Contact Us page typically starts with a catchy header. It shows where the company is located on one side of the page, as well as how you can contact them on the other side of the page. Well for starters, it knows they're hungry. The page design is simple and on par with the rest of the website. This saves customers from putting together an order online only to have to cancel because Happy Cork can't deliver to them. At the top, there are two prominent CTAs connecting visitors with the HubSpot Sales and Support teams. The simple black and white layout keeps the contact form front and center for the visitor. It's clear that the company took the time to build this page with its buyer personas in mind. Grammarly knows visitors coming to this page likely have a support request. Why this "Contact Us" page stands out: Following all that excellent copy is a well-organized page with contact information containing emails for every different department, followed by a form. The text is large, the form fields are easy to fill out, and their CTA button is large and easily clickable, making for a much more seamless mobile experience. A well-thought contact page helps you maintain a professional feel and make it easy to engage with your audience to build a positive, long-lasting relationship. This improves customer experience and reduces case volume for its support team. CUUP CUUP provides detailed instructions for how users can get in contact with the company. Foundation Foundation Inc Co. is a content marketing agency that doubles its Contact Us page as a sales page. 26. Why this "Contact Us" page stands out: This multinational corporation has figured out how to present a lot of information compactly on its Contact Us page — with expandable sections visitors can click into to get the information they need. But when you look closely, you'll realize that it has every single aspect of a great Contact Us page — and that starts with its functionality. Why this "Contact Us" page stands out: At the top of the page, there's an interactive map that shows visitors where Happy Cork delivers to. The page's top tells a compelling brand story and invites the visitor to "come by for a cup of coffee or a beer." This makes the visitor feel welcomed instead of pressed into making any immediate decisions. Your customers won't feel overwhelmed, and your team will still get all the information they need to offer the best support possible. So, it placed the support link directly in the middle of the page in a bright green color. Sleeknote Here's another Contact Us page with a clean, functional design. Moz Moz, a Seattle-based SEO software company, features a bold and clear CTA on its Contact Us page. The goal of the blog is to "capture the essence of every country on the planet." That makes the Contact Us page an essential component of the website. Originally published Feb 3, 2022 7:00:00 AM, updated February 03 2022 Shekudo makes great use of high-quality images that not only compliment the other elements on the page but also showcase the company's products. You can filter by each neighborhood and easily decipher whether or not your location is within the company's delivery range. Over 300 million people worldwide use Zendesk's customer service departments and help desks as its chosen form of support. Why this "Contact Us" page stands out: To make people's lives even easier, PeopleMetrics lets you use your Facebook or Google Apps login, shortening the conversion path even further. Why this "Contact Us" page stands out: The page actually lists out what people will get when they ask a question, including a promise for a short response time of 12 hours or fewer. This is a helpful experience for the user especially if they are expecting a quick response. ban.do ban.do sells whimsical and creative planners, notebooks, and other accessories, and its entire website reflects its brand style with fun fonts, bright colors, and interesting animations to keep things fun. The first is for general inquiries, the second is for order inquiries, and the last one is for stock and wholesales inquiries. Or, it can lead people to demo your product, download a how-to guide, or watch a video. First, it provides a contact form for visitors and customers who have general questions about the brand or the website. And the link to Yeti's knowledge base helps them quickly and easily find answers if they don't want to wait around. 35. 9. All the information you need to know, including a short form, is consolidated into a smaller space that doesn't feel crowded. This opens the door for new partnerships that the company may not have initially considered. 27. Why this "Contact Us" page stands out: A popup appears on the Contact Us page inviting the visitor to subscribe to Bookshop's newsletter. Why this "Contact Us" page stands out: As an avid coffee drinker, I can deeply relate to this particular header. Why this "Contact Us" page stands out: This simple, modern design matches its surroundings perfectly and creates a seamless transition from marketing offers to service resources. 17. HubSpot HubSpot's Contact Us page demonstrates how a contact page can be used as a customer service tool. Your Contact Us page is one of the most valuable pages on your website. Link to active social media accounts like Twitter, Facebook, Instagram, and LinkedIn to give visitors another way to engage with the business. It's no surprise that this brand's Contact Us page balances both form and function flawlessly. 10. Everything on the Zendesk website is minimalist, clean, and color-coordinated. Instead of collecting the typical email address, name, and phone number, this company adds a few additional fields that ensures the form gets into the right hands on the backend. This is great because it cuts down the number of routine inquiries that reach the support team — meaning customers are getting faster answers and support reps are dealing with fewer cases. This adds credibility to the brand and may be enough to sway potential customers who are on the fence about buying one of its prod 39. Why this "Contact Us" page stands out: Aside from the quirky images and playful text, Molamil highlights its brand values as well. What's great about its contact page is that it includes all of the notable partners that have featured the company's products. Why this "Contact Us" page stands out: Aside from the obvious pink flamingo, Brandaffair captures the visitor's attention with three methods of communication. It's no wonder that many contact pages look like they were built in the 1990s, while the rest of the website is beautiful and updated. Why this "Contact Us" page stands out: Since the editor travels, the blog's writers need multiple ways to contact her. Its schedule is split into two tables. Store Hours and Delivery Hours, which inform customers when and how they can purchase from Happy Cork. Being mobile-friendly involves simplifying your navigation, keeping forms short, including clickable CTA buttons and large form fields that make it easy for folks to fill it out on their mobile devices instead of having to pinch and zoom. Why this "Contact Us" page stands out: Tune's Contact Us page feels welcoming. Why this "Contact Us" page stands out: Not only is this approach fun and eye-catching, but it's also used as a helpful tool to redirect visitors to the information they're looking for. (This is probably all the motivation you'll need to reach out to the restaurant and learn more about its hours.) Why this "Contact Us" page stands out: Additionally, The Crabby Shack provides an email address, phone number, as well as an interactive map, so hungry customers know exactly where to go to get their seafood fix. On the contact page is a form that helps to qualify anyone who's reaching out to them. It knows that most people who land on the contact page are scanning for the easiest and best way to get in touch, so it didn't let any heavy design get in the way. 37. They're the real, friendly faces behind the emails and phone calls who are available to help. There's also the opportunity to submit feedback to Atlassian's founders front-and-center on the page. Another notable plus is that the icons and primary CTA reflect the same color yellow as the brand's logo. You won't need to spend much time customizing a form to fit your specific needs as there are several templates readily available that can be embedded on your site. Similar to the rest of Scribd's website, its Contact Us page is engaging and unique. It doesn't get much better than this — all starting with that concise, delightful "Talk to a Human" header. This page looks and feels like any other on Fear of God's website while still providing all of the necessary elements that visitors need to find important information. It starts the chat by suggesting possible questions you might have and provides links to articles that can answer them. A well-crafted Contact Us page will enhance user experience and cultivate a strong relationship with your leads. The desktop version is pictured above, and here's the mobile version: 11. Why this "Contact Us" page stands out: Visitors who land on Unbounce's Contact Us page don't have to sift through loads of information to find what they need. Dollar Shave Club If you're not familiar with Dollar Shave Club, it's a razor subscription service that delivers quality razors at competitive prices. Glossier Skincare and makeup brand Glossier sells aesthetically pleasing cosmetics in various containers of pink and white — which is reflected on the website, too. Scribd Scribd is a fully-fledged digital library that allows readers to enjoy a plethora of books, audiobooks, news articles, magazines, and more right from their browser. Why this "Contact Us" page stands out: With offerings as vast and multi-faceted as those of Moz, it's a brilliant idea not to overwhelm someone who needs help right off the bat. This is nice because people visiting this page are likely looking for answers quickly — especially if they're troubleshooting an issue right before a flight. Show off what your brand does so visitors and potential customers can get a sense of the work you do before they even get in touch. Read on for a few examples of companies that have awesome headers on their contact page. 31. Why this "Contact Us" page stands out: Whether a customer is looking for digital or restaurant support, they'll find answers on Burger King's contact page. PeopleMetrics Sometimes, the simplest approach is the best approach. All of these simple touches make for a clean, visually appealing design. This brand is trying to disrupt the market by positioning itself as a cheaper and more convenient shaving solution. This creates an ideal balance where visitors have plenty of self-service resources as well direct options for contacting Ulta customer support. Why this "Contact Us" page stands out: On its Contact Us page, Ulta provides visitors with four ways to contact its support team. Medium When you first navigate Medium's Contact Us page, you see a quirky custom illustration that reads "Everything you wanted to know but didn't know who to ask" with an emphasis on whitespace. Mateo Mateo is a fashion and jewelry brand operating out of New York City. Far too many website designers put contact pages near the bottom of their priority list in terms of copywriting and design. This contact form template includes common fields like name, email address, and a paragraph box for a brief message. It can be as simple as a button leading to your blog. This type of customer self-service creates more engagement with the visitor and can improve your site's click-through rates. We also like Morroni's colorful design that shows the page was not an afterthought. The Crabby Shack The Crabby Shack makes our list because its website knows its customers. Redirect to a thank you page that explains when and how you'll be contacting the visitor. Not only that, but the contact form design is fun and unique. So, she provides a pop-up form and several social media links, giving the writer multiple communication options. What ingredients are in this eyeliner? 7. 28. Why this "Contact Us" page stands out: It's clear that the headshots aren't stock photos. With this approach, what starts as a frustrated customer ends with a happy and loyal user who not only got the answer to their problem but also a nifty discount on their next purchase as well. It's gorgeous, clear, and provides visitors with the names and contact information of people they can reach out to directly as a bonus. There are also FAQ links featured at the top of the page that can help users find information without having to reach out to customer service. This exchange makes the transaction worthwhile and more appealing to visitors who are navigating to the site just to find support information. Why this "Contact Us" page stands out: The Weifield Group's Contact Us page is an excellent example of one that is mobile-friendly and responsive. Atlas 1031 Exchange At first glance, Atlas 1031 Exchange's Contact Us page doesn't have the sexiest of designs. It gets the sales process moving right away by encouraging users to enter their email address to learn more about the company and its offers. — in a way that's easy to read and scan. With copy like "Let's Start a Conversation" and "Ask how we can help you," it makes visitors feel like they're being taken care of. 21. Users search for their solutions and then use the links at the bottom of the page to contact support. This outlines expectations for her writers, so they aren't confused if their pieces aren't published immediately. She even notes that because of her frequent travel, she may be slow to respond at times. 34. Unbounce Unbounce's Contact Us page places the header front and center for the user. Plus, the store locator helps customers find the nearest Burger King restaurants. 25. The Contact Us page is clean, simple, and easy-to-read, but its simplicity belies Glossier's secret weapon: the gTEAM — its customer service arm responds to every single message and comment the team receives via email or social media. Avoid unnecessary fields and words, so your page remains as straightforward as possible — no fluff. It tells visitors which forms of support are the fastest as well as the hours of operations for each one. Why this "Contact Us" page stands out: Sleeknote takes into consideration businesses that have international customers. Why this "Contact Us" page stands out: United Sodas of America is on our list because it features its Contact Us page at the bottom of its FAQ page. This is a great way to keep them engaged while growing readership and leads. Explain why someone should contact your business. Typeform Typeform provides a fun, whimsical take on the Contact Us page template. But despite that, its Contact Us page is exceptionally well-organized and clear, so visitors can quickly sort through its website to find the help they need. When considering how long your own forms should be, think about whether you'd rather have more inquiries coming in or higher quality inquiries coming in. By choosing from just four options, they're likely to find the team they need to get in touch with quickly. What does it know about them? The top of the page includes the location of its company headquarters on Google Maps. And, most of these options are based on popular television events occurring at the time, like in the example below: 30. The result is a frictionless Contact Us page experience for the customer so they can spend more time using the tool. Choose from eight Contact Us form templates for your website visitors. 24. This draws the visitor in and encourages them to utilize your support offers. To do that, it needs to educate its target audience on its service, why it's different, and how customers can sign up. In this article, we'll show you some of the best real-life examples of Contact Us pages on the web to hopefully inspire your own. That way, they're providing value to the folks who land on the page and really just want to talk to a sales rep directly. Its Contact Us page is easy to navigate and makes it simple for visitors to accomplish their goals. Below that, they've laid out all the typical contact information — office address, phone number, email, hours of operation, etc. That's why Achieve3000 decided to go deeper than the one-size-fits-all approach. If you look at the image below, you can see that Gymwrap triggers a pop-up form as soon as new visitors land on its contact page. Check out the desktop version of its contact page first, followed by its contact page on mobile — and note how it has optimized every part of the page for mobile. A customer or site visitor can upload a visual of a problem they're having so your team can spring into action quickly and find a resolution. Each of these elements shows a commitment to transparency and an openness to criticism that's refreshing — in addition to sharing a wide variety of help documents, FAQs, and ways to contact the company. Hulu Hulu's Contact Us page is combined with its knowledge base. But what about a website's Contact Us page? If you're using the WordPress CMS, the contact page template pictured above is included for free with the WordPress forms plugin. Why this "Contact Us" page stands out: Glossier's Contact Us page offers visitors various options for contacting the correct team, including its Help and FAQs section. If the visitor has the Grammarly extension installed, it will insert their user information into the support forms and complete these sections automatically. The page also includes easy-to-read contact information, social media buttons, links to offers, and even a list of recently published blog posts. However, it also includes a file submission option. Accenture Accenture offers professional services all around the globe (in 120 countries, to be exact), so suffice it to say, there are probably hundreds of different phone numbers and emails people could reach out to for help. JetBlue On this simple, but helpful Contact Us page, JetBlue provides a short-list of hyperlinks to help the user navigate the page. When choosing what to ask people in your contact forms, make sure you choose questions that'll help your specific business understand the person contacting you — and even help you qualify them as a potential lead. If you're working in a HubSpot portal and need to look up the support phone number, you don't have to navigate away from your account — creating a more user-friendly and omnichannel experience for the customer. Support is next — where users can find answers to their questions and get help in real time. 22. By placing those buttons at the top of the page, HubSpot provides proactive customer service to its visitors. 2. 13. Promote helpful content and resources. It's important for every page of your website — including the Contact Us page — to reflect the brand, and this page does a great job of keeping things fun while helping ban.do's customers. Its founder, Akudo Iheakanwa, created the brand to "shed more light on the local artisan and craftsmanship scene whilst integrating some of the age-old techniques and overlooked local resources into its own contemporary aesthetic. The bare-bones appeal of this soda extends into the brand's website, too. Now that you have ideas for a catchy header, use these examples to design the rest of your Contact Us page. Each one serves a specific purpose from lead generation to SMS messaging to quote requests. JotForm makes a flexible follow-up call form that can be customized to fit your business's needs. The company embraces creativity and encourages customers to "design anything, anywhere." So, it's no surprise its contact page is colorful and packed with playful images and designs. Why this "Contact Us" page stands out: The beautiful image of a hiker in the mountains with a Yeti cooler is juxtaposed with a clean white background to make the contact information and CTAs clear for site visitors. It makes me want to buy another pair of shoes even though I'm currently in the process of contacting them about another order.

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