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Whirlpool Duet washer has been a godsend. The house of Whirlpool has put some serious effort into creating this beauty that has won people's hearts. It cleans clothes like magic and even has some great features that other washers lack. However, this washer needs proper maintenance, just like any other appliance. The washer pump especially needs some good cleaning periodically. This helps to keep your washer in good health and avoid problems like water leakage and drainage issues. If you are someone who wants to clean the washer pump at home, this article will be super helpful. Here are some of the tools you may need to establish this task:- Screwdriver Gloves Empty tray or bucket

Washer pumps can be cleaned by removing the filter from under the tub. To achieve this, you need to take out the outer casing and gain access to the parts inside the washer. Cleaning a washer pump is more accessible. It is a straightforward process and doesn't require help from a professional. You can do it at home, which will only take an hour to complete. However, you will require guidance beforehand if this is your first time doing it. Here are the detailed steps to quickly clean your Whirlpool Duet washer pump. The first step in cleaning the pump on a washer would be to remove the cover. Since the pump and filter will be inside the washer, you must remove the outer casing. Always make sure the washer is unplugged from the power outlet. If it stays plugged, there may be chances of electrocution. It would be best if you used a screwdriver to unscrew the bolts and take them out. The screws will line the outer area of the casing on the back of the washer. After the screws are removed, you can take out the casing and set it aside.

Remember to store the bolts properly because you will need them during assembly. Now that you have the outer casing out of the way, proceed to look inside. The tub, motor, and pump will be visible pretty clearly. The pump will be attached to the base of the tub inside the washer. Find a screw or holder on the pump that can be rotated. This needs to be rotated to unscrew the filter. Be mindful to keep a dish tray or empty vessel below the pump. Excess water inside the pump may be stuck due to debris. When you screw the pump filter, the water will be released, and it may cause flooding. Once you have located the filter, start to unscrew it gently. If your tray fills with water, put the filter back and drain the water. When all the blocked water has been emptied, pull out the filter. It will be easy to do so. You will notice a lot of dirt and debris if you still need to clean it. Clean the pump filter properly before reattaching it to the tub. In the end, slowly start your reassembly of the washer. Since the process is simple enough, it will take a little time. Remove the outer casing on the back to reach the drain pump on a Whirlpool Duet washer. The pump will be located below the tub at the base of the washer. As I've said, the drain pump is never visible on a washer. The same goes for the Whirlpool Duet washer. The drain pump will be located below the tub on this front-load washer. It will be connected to a drain pipe that takes out the dirty water. While you can access the drain pipe outside, the pump lies inside. It removes the dirty water from the tub and throws it out of the machine through the pipe. The lint trap on a Whirlpool Duet washer is located at the bottom of the appliance. Inside the washer, you will find the lint trap below the tub. Not all washers contain lint traps. However, the duet washer filter includes one; let me tell you, it's highly beneficial. This part captures stray lint from clothes and collects it at the filter. You will need to clean the filter, so the lint doesn't circulate back into the washer. I was skimming through the debris at least once in 4 months. It will be located on the filter, so you can access it by removing the back casing. If your washer pump is clogged, it won't drain as well as it should. Additionally, there might be water leakage issues from the washer. The most obvious sign of a clogged pump would be leftover water in the washer. You may find your clothes soggy due to too much staying behind. When the water cannot escape through the drain pipe, it will flow back into the machine. Your clothes will then absorb the water and appear soggy. You may also face severe leakage issues if the clog develops too much. If you are not careful enough, your home will face water damage from the machine. Additionally, you may find your clothes need to be cleaned. This is because the dirty water cannot flow out of the machine through the pump and drain pipe. So, I was able to clear your doubt. You should now know much more about cleaning a washer pump than before. Always check for a clog and clean the filter once every four months. Leaving it dirty will result in a clog and cause water leakage. If you have missed anything from this article, here's a quick recap. Steps to clean the Whirlpool Duet washer pump: Remove The Back Casing Locate The Pump Unscrew The Filter My name is Rick Kinney and I am the founder of ExHandyman. I have worked as a handyman for many years, and fixing stuff is my greatest pleasure in life. The instructions on accessing the drain pump will depend on your model number. Please refer to your Owner's Manual for specific information for your model. NOTE: Perform the following procedure occasionally. Open the dispenser drawer by pulling on the handle at the base of the washer. This will reveal the drain pump filter. Remove the drawer by releasing the tab on each side. With your finger, push down on tab on right side of drawer, and up on tab on left side of drawer. Place a broad, flat container beneath the drain pump filter to collect the drain water. Release the black hose from the hose clip, remove the plug, and drain the hose into the container. Empty the container. Repeat this procedure if necessary until all the water has drained. Make sure that the black hose is completely dry, replace the plug, and secure the hose in the clip. NOTE: If water does not drain well, push in hose slightly to remove any possible kinks. Lay a cotton cloth beneath the drain pump filter to absorb any water still in it. Then remove the drain pump filter by turning it counterclockwise. Remove large clumps of lint by hand from the filter and place lint in a suitable waste container. Remove remaining residue from the filter by rinsing with water. Reinsert the drain pump filter by turning it clockwise. Make sure to turn it in as far as it will go, with the filter handle remaining as close as possible to the vertical position. Replace and close the dispenser drawer. Make sure to insert both rails simultaneously when replacing the drawer. You will hear a clicking sound that indicates the rails have engaged. To ensure proper placement of the drawer, pull out fully. The drawer should be fully engaged and the rails locked in place. Make sure the drain hose is secured in the hose clip and tucked underneath the cutout. Was this article helpful? Recommended articles As an Amazon affiliate, we earn a commission from qualifying purchases. In this article, you will discover the location plus how to clean the filter in your whirlpool washer It is important to keep your Whirlpool washing machine running smoothly and efficiently through regular maintenance. One crucial component of the washer that often goes unnoticed is the filter. It is responsible for trapping lint and debris that can clog the machine and hinder its performance. So, let's see where you can find it inside your Whirlpool washing machine. Typically, a whirlpool washer has two or three filters depending on the model. These filters are: Two mesh filters - available in all washers. One drain filter - available in select models only. The mesh filters are responsible for trapping any debris that might be in the water before it enters the washer. You will find these filters behind the washer where both water hoses connect to the inlet valve. On the other hand, the drain pump filter is responsible for trapping lint and other debris from the clothes during a wash cycle. Usually, you can locate this filter inside the wash tub or next to the drain pump. This all depends on whether the drain pump is a top-loading or front-loading washer. Since we are more interested in the drain filter, let's see its location in both front and top load models. Whirlpool frontload washer drain filter location In frontload models, you can find the drain filter either at the front or at the back of the washing machine. To access and remove the filter (in some models), open the dispenser drawer by pulling on the handle at the base of the washer. This should reveal the drain filter. To remove it, release the tabs on each side of the washer by pushing them up or down as shown; However, in a few other models, you will remove the whole front panel to access the filter. In other models, you will find this filter at the back of the washer. In such models, you will first remove the back panel before locating the drain pump at the bottom part next to the drain pump. Typically, the drain pump filter looks as follows: Top load whirlpool washer drain filter location Before we go too far, let me mention that in Whirlpool top load washers, the drain filter is commonly known as the lint filter. Another thing worth mentioning is that not all top load washers have this filter. This is especially so with the newer washer models. Instead, these models have a self-cleansing mechanism that will automatically get rid of the lint. Now, if your model has an agitator, then, this section is for you (for agitator-less models, refer to the next section below). In most models, you will locate the filter by removing the ¼" nut that holds the agitator plate in place. Once the nut is off, lift the agitator and you will see the filter sitting at the bottom of the wash basket. To remove the filter, wedge a putty knife underneath the edge of the filter and gently push up the filter all way round. Quick tip: while doing this, be gentle to avoid damaging the filter. In other models, you will locate the filter inside the agitator itself - simply remove the upper cuff of the agitator and voila! You can proceed to simply take it out. Now that you have succeeded in removing the filter, how do you go about cleaning it? Well, hang on tight as we shall be seeing that in a moment... But, before that, let us see where to locate this filter in agitator-less models. Drain filter location in Whirlpool top load washer with no agitator The models that have this filter, you will locate it as a hanging net-like structure along the drum's top rim. And to be clear, it will look like the one below: Now that you have the general idea, below is where you can locate the drain filter in a few specific Whirlpool washer models... Whirlpool duet washer drain filter location (Whirlpool duet drain pump filter location) For the most part, duet washers are front-loading models. Now, depending on the model, you can locate the drain filter either at the back of the washer or behind the front panel. For a better guide on how to access and remove the filter, refer to the section above - whirlpool frontload washer drain filter location. Whirlpool wfv94hexw2 drain pump filter location This is yet another duet series washer model. When it comes to accessing the drain pump filter in the Whirlpool wfv94hexw2 washer model, all you need to do is remove the front panel. You can proceed to turn the filter cap counterclockwise to remove the filter. Whirlpool wfw85hefv1 drain filter location To start with, this is a front load model. Bearing that in mind, you will locate its drain pump filter at the back of the unit next to the drain pump. You can refer to the section above - Whirlpool frontload washer drain filter location - for more instructions on how to access it. Now that we know how to access the drain filter, let's see how to go about cleaning them. How (and when) to clean/wash the drain filter Since the procedure is different for both front and top load models, we shall look at them separately... How to clean Whirlpool front load washer drain filter In general, we recommend you wash the drain pump filter every 6 months. However, if you note that your washer is not draining, taking longer to drain or not spinning at all, the drain filter is likely full of clogs. In such a scenario, it will be good to wash the drain filter as it could be to blame. With that in mind, here's how to clean the drain filter in your front load washer: Place a basin beneath the drain filter. Release the black hose from the hose clip and remove the plug to drain any trapped water into the basin. Empty the basin and repeat until no more water comes out of the hose. Reinsert the plug into the hose and put the hose into its clip. Lay a dry towel beneath the drain filter (to absorb any water that might be trapped inside the filter) and turn the pump filter counterclockwise. Discard any debris in the filter and proceed to remove the residue by rinsing the filter under running water. Reinsert the filter and turn it clockwise as far as it can go. Close the back (or front) panel of your washer. How to clean Whirlpool top load washer drain filter Cleaning the drain filter in top load models is an important maintenance procedure that you should perform frequently. This is because once the filter is full, it might result in clothes coming out of the washer with stains/lint on them. With that in mind, make a point of cleaning the filter every six weeks or once you see stains on your clothes. To clean the filter, start by removing it from its housing. Next, discard any trapped lint/debris into a trash can. For a better clean, take a soft brush and gently scrub the filter under running water. Using a warm cloth, gently wipe any lint that might be trapped inside the filter housing. Finally, reinsert the filter back into its housing. While doing so, listen for a "click" indicating the filter has connected fully in its position. Whirlpool washer filter location - final words As we had earlier mentioned, not all washers have a lint filter. Instead, some have a self-cleaning mechanism. In such models, Whirlpool recommends your run a clean cycle once per month or after every 30 wash cycles. For a detailed procedure on how to run the wash, check out Whirlpool's washer cleaning instructions. ALSO READ How to fix a washing machine that stopped working mid cycle Whirlpool washer troubleshooting manual How to fix a washing machine that won't spin How to clean sludge from top load washing machine Your washing machine's drain filter is a critical component that prevents debris, lint, and other unwanted items from clogging your drainage system. A clogged filter can lead to various issues, including slow draining, noisy operation, and even water leaks. Regular cleaning of the drain filter is essential to keep your Whirlpool washing machine running smoothly and efficiently. This article will guide you through the process of cleaning your Whirlpool washing machine drain filter, ensuring a clean and efficient washing experience. This article will guide you through the steps involved in cleaning your Whirlpool washing machine's drain filter, covering the necessary tools, proper techniques, and troubleshooting tips. Locating Your Whirlpool Washing Machine Drain Filter Before you begin cleaning, you need to find the drain filter on your Whirlpool washing machine. Most Whirlpool models have a drain filter located at the bottom front of the machine, typically behind a small access panel. Identifying the Access Panel Look for a small panel: You'll typically find the access panel at the bottom front of the machine, usually behind the kickplate or a small panel near the bottom edge. Check for a latch or release mechanism: Most access panels will have a latch or a release mechanism, like a small lever or button, to open them. Look for labels or symbols: Some manufacturers mark the access panel with a symbol or a label indicating the location of the drain filter. Once you've located the access panel, gently pry it open using a flathead screwdriver or a similar tool if necessary. Gathering the Necessary Tools Before you begin the cleaning process, ensure you have the following tools handy: A bucket or basin: This will be used to collect any water that may drain from the washer. A clean cloth or towel: This will be used to wipe up any spills or excess water. A pair of gloves: This will protect your hands from any potential grime or bacteria. A flashlight: This will help you see the filter and surrounding area better. A small screwdriver: This may be needed to open the access panel or detach the filter. Cleaning Your Whirlpool Washing Machine Drain Filter Once you've gathered your tools and located the drain filter, you can proceed with the cleaning process. Here are the steps: 1. Disconnecting the Water Supply Safety First: Before you start cleaning, disconnect the power to your washing machine. This will ensure that the machine doesn't accidentally turn on while you're working. Turn off the water supply: Locate the cold and hot water supply valves for your washer and turn them off. Drain the washer: If there's water left in the tub, manually drain it using the drain hose or a siphon. 2. Accessing the Drain Filter Open the access panel: Locate the access panel and carefully open it, using a flathead screwdriver if needed. Remove the drain filter: You may need to use a small screwdriver to loosen the filter if it's stuck. 3. Cleaning the Filter Clean the filter: Once you've removed the filter, use a cloth or towel to wipe away any debris or lint. You can also rinse the filter with water to remove any stubborn dirt. Check the filter for damage: Inspect the filter for any cracks or tears. If you find any damage, it's best to replace the filter with a new one. 4. Replacing the Filter and Testing Replace the filter: Once the filter is clean and dry, reinstall it in its original position. Secure the access panel: Make sure the access panel is securely closed. Turn on the water supply: Open the hot and cold water supply valves back to their original position. Turn on the power: Switch the power back on to your washing machine. Run a test cycle: To ensure the drain filter is working correctly, run a short cycle without clothes. Check for leaks or other issues: Troubleshooting Tips for a Clogged Drain Filter If you're still experiencing problems with your washing machine's drain filter even after cleaning it, consider these troubleshooting tips: Check for blockage: Ensure that the drain hose is not kinked or blocked by debris. Inspect the pump: If the pump is damaged or faulty, it may prevent the water from draining properly. Check for leaks: Look for any signs of leaks near the drain filter or hose connection. Consult a professional: If you're unable to resolve the issue, it's best to consult a qualified appliance technician. Maintaining Your Washing Machine's Drain Filter To avoid future issues with your washing machine's drain filter, follow these maintenance tips: Clean the filter regularly: Ideally, you should clean the filter every 3 to 6 months, depending on your washing habits. Prevent lint buildup: Use a lint trap or filter in your dryer to minimize the amount of lint that makes its way into your washing machine. Avoid overloading: Overloading your washing machine can put stress on the drain filter and increase the risk of clogs. Conclusion Keeping your Whirlpool washing machine's drain filter clean is essential to ensure proper drainage and prevent potential issues. By following the steps outlined in this article, you can clean your filter effectively, maintain the efficiency of your machine, and extend its lifespan. Remember to be cautious while working with electrical appliances, always disconnect the power supply before working on your machine, and if you face any doubts or persistent issues, don't hesitate to consult a qualified appliance technician. FAQs 1. Why should I clean my Whirlpool washing machine drain filter? A dirty drain filter can cause a variety of problems, including slow draining, leaking, and even a complete blockage. This can lead to smelly clothes, mold growth, and even damage to your washing machine. Cleaning the filter regularly helps prevent these issues and ensures your washer operates efficiently. It's recommended to clean your drain filter every 3-6 months, or more frequently if you notice any signs of clogging. 2. Where is the drain filter located on my Whirlpool washing machine? The drain filter is typically located at the bottom of your washing machine, behind a small panel or cover. To locate it, first unplug your machine and check the front panel, typically on the lower right or left side. Some models may have it behind the back panel or near the bottom of the drum. Refer to your user manual for specific instructions for your model. Once you locate the filter, you may need to remove a small panel or cover to access it. 3. What tools do I need to clean my Whirlpool washing machine drain filter? You won't need many tools to clean the filter. You'll mainly need a small bucket or container to catch any water that drains out, an old towel to catch any spills, and a pair of pliers or a wrench to loosen the filter. If the filter is heavily soiled, you may also want to have some cleaning supplies on hand, such as a toothbrush, dish soap, and white vinegar. 4. How do I remove and clean the drain filter from my Whirlpool washing machine? First, unplug the machine and turn off the water supply. Locate the filter access panel and remove it. Then, turn the filter knob counterclockwise to loosen it. You may need to use pliers or a wrench for this step. Once the filter is loosened, carefully pull it out of the machine, allowing any remaining water to drain into the bucket. Use a toothbrush or other cleaning tool to scrub away any debris from the filter. You can use dish soap and water or white vinegar to help loosen up stubborn grime. Rinse the filter thoroughly with clean water until all traces of dirt and soap are gone. 5. How do I re-install the drain filter in my Whirlpool washing machine? Once the filter is clean, make sure the rubber seal around the filter is in good condition. If it's cracked or damaged, you'll need to replace it. To re-install the filter, align the tabs on the filter with the slots in the housing and twist it clockwise until it's secure. Be careful not to overtighten the filter. Once the filter is securely installed, replace the access panel and bleach. Pull the storage drawer out as far as it goes, then press down on the tab on the right side of the drawer and up on the left side of the drawer. Tilt the drawer up at an angle and gently pull it out. The filter is behind the drawer. 4] If the front of your machine is completely flat (there are no panels) and your machine is on the newer side, the dispenser drawer is the most likely location for your filter. Advertisement 3 Inside the machine underneath the drum. This only applies to older front-loading machines. If you don't see a panel on the front and the dispenser drawer doesn't come out, shut the water off and remove the supply lines. Then, turn the machine backwards and remove all of the screws holding the back panel in place. Then, look under the drum, near the floor. The filter is inside the round container on the bottom-right of the drum. If this applies to your machine and you've been running into problems with it lately, you're probably getting close to the point where you'll need a new machine soon. Advertisement 1 Set a pan underneath the filter to catch water. The filter may still have a little bit of water in it. To avoid spilling water all over the place, set the pan underneath the filter. You're most likely to have a lot of water in the filter if your filter is inside the machine at the bottom and you had to remove the back panel. If you don't have any room for a pan and you've got a machine where the filter is on the bottom right, lay a towel under the machine. 2 Twist the handle in the middle counterclockwise and slide the filter out. In the very center of the filter, there's a small handle. Grab that and slowly rotate it counterclockwise until water spills out. Once the water stops pouring out, turn the filter counterclockwise all the way and slide it out of the machine. [5] Advertisement Remove big debris by hand and rinse the filter under water. Cleaning the filter is easy—just remove any big chunks of debris by hand and toss the filter under water. You can wipe the filter down with a cloth if you have any soap scum that won't come off. Reinstall the filter the same way you removed it. Just insert the filter and turn it clockwise to lock it in place. If the filter isn't dirty when you remove it and you've been struggling with water flow in your machine, contact Whirlpool or an appliance repair person. The pump itself is likely damaged. If the filter wasn't dirty and you had the F9 E1 code, remove your drain hose and clean it out. It's probably blocked. The supply lines are the hot and cold water coils running from the water pipes to the machine. If you're having water flow or drainage issues with your washing machine and cleaning the filter didn't help, the supply line filters are likely clogged. 1 Turn the water off and unscrew the supply lines. They don't normally need to be cleaned, but if you're running into water-filling issues, it's worth cleaning the supply line filters. Start by closing the supply line valves by twisting them all the way clockwise. Then, use a wrench to unlock each line from the machine and unscrew them by hand. Do the same on the other end of the supply line where it hooks up to the water system. [6] 2 Brush the inside of each valve with a toothbrush. Grab an old toothbrush and gently wipe the inside of each valve stem where the hot and cold water supply lines hook up to the machine. Then, brush the inside of the stems at the supply line. [7] Don't scrub super hard or use any solvents or cleaners. These filters don't need that kind of heavy cleaning. 3 Reassemble the supply lines with a wrench. Reconnect the supply lines by hand and tighten each end of the supply lines. Continue tightening the nuts by hand until you can't move them any further. Then, use a wrench or channel locks to turn each nut another 1-2 times to ensure they won't leak. Turn the water valves counterclockwise to open them up and check for leaks by running a test cycle. Make sure you hook up the hot line to the hot water supply and cold to cold. Your machine needs both to be hooked up to run correctly. Advertisement Ask a Question Advertisement Co-authored by: Appliance Repair Specialist This article was co-authored by Egor Shevtsov and by wikiHow staff writer, Eric McClure. Egor Shevtsov is a Home Improvement Specialist and Managing Partner at Appliance Techie in Orange County, California. With over seven years of experience, he specializes in maintaining and repairing appliances. He earned a Bachelor of Arts in Business Administration and Management from the International American University and a Master of Business Administration from the Russian University of Cooperation, former Moscow University of Consumer Cooperation. This article has been viewed 81,555 times. Co-authors: 7 Updated: April 11, 2023 Views: 81,555 Categories: Washing Machine Repairs Print Send fan mail to authors Thanks to all authors for creating a page that has been read 81,555 times. Helper 2 blocks of 2-by-4 wood (1 foot long) 1/4-inch nut driver Once you clean out the filter, reassemble the parts in the reverse order. When you notice your Whirlpool Duet washer is draining slow, it might be due to debris in the drain pump filter. The drain pump on the Whirlpool Duet has a clean out filter that catches debris and small clothing items that may enter the drain hose. This filter prevents the drain pump motor from clogging, which may result in damage to the pump. The location of the drain pump filter in a Whirlpool Duet washer is accessible through the lower access panel below the washer door. Unplug your Whirlpool Duet washer power cord from the wall outlet. Ask a friend to help lift the front of the washer up and slide a 2-by-4 block of wood under each side. Gently lower the washer over the wood blocks. Find the screws securing the lower access panel to the washer cabinet. There is a screw near each end and one in the center on the bottom edge of the access panel. Remove the screws with a 1/4-inch nut driver. Pull the bottom of the access panel toward you and pull it down to release it from the washer. The drain pump is under the Duet washer drum and has two hoses. Twist the white cap of the drain pump that points away from the washer counterclockwise with your hands. Pull the cap out bringing the drain pump filter with the cap. The drain pump filter attaches to the back of the cap. Service Matters: Whirlpool Duet Washer Service Manual p26 Regularly cleaning the filter pump on your Whirlpool front load washer is important for maintaining peak performance and extending the appliance's lifespan. A clean filter pump helps prevent clogs and ensures your washer operates efficiently. But why is it important to clean the filter pump regularly? The filter pump removes debris, lint, and other particles from the wash water. Over time, these particles can accumulate and hinder the pump's effectiveness, leading to potentially slow or no draining situations. This step-by-step guide will walk you through cleaning the filter pump on your Whirlpool front load washer. Additionally, we will provide valuable tips for maintaining a clean filter pump to keep your washer running smoothly. Regular maintenance of your front load washer's filter pump will help prevent any potential issues. It is recommended that the filter pump be cleaned every few months or as needed, depending on usage and the amount of lint or debris accumulated. Follow this step-by-step guide to clean the filter pump easily. Locating the filter pump: The filter pump is typically located at the front bottom of the washer. Check your washer's user manual for the exact location. Prepare for removing the filter: Start by unplugging the washer to ensure safety. Place a large container under the drain pump to collect the water. Removing and cleaning the filter: Release the drain tube hose and insert it into the container. Open the filter pump access panel and locate the filter. Carefully remove the filter by twisting it counterclockwise. Clean the filter under running water to remove any debris or lint. If necessary, use a soft brush to gently scrub away stubborn dirt. Make sure the filter is completely dry before reinstalling it. Reinstalling the filter pump: Once the filter is clean and dry, carefully align it with the filter pump opening and twist it clockwise to secure it in place. Close the filter pump access panel and plug the washer back in. The pump filter can be cleaned on some models, which should be done occasionally. Check your Owner's Manual for information on your specific model. Below is the common method for removing and cleaning the drain pump filter. Unplug the washer or disconnect from the power source. Open the storage drawer. This will reveal the drain pump filter. Remove the drawer by releasing the tab on each side. With your finger, push down on the tab on the right side of the drawer and up on the tab on the left side of the drawer. Place a large, flat container beneath the drain pump filter. Release the black hose from the clip, remove the plug, and drain water into the container. Ensure the black hose is completely dry, replace the plug, and secure the tube in the clip. If the water does not drain well, push the hose slightly to remove any possible kinks. Lay a towel beneath the drain pump filter to absorb any remaining water. Then, remove the drain pump filter by turning it counterclockwise. Remove large clumps of lint by hand. Remove the remaining residue from the filter by rinsing it with water. Reinsert the drain pump filter by turning it clockwise. Make sure to turn it in as far as it will go, with the filter handle remaining as close as possible to the vertical position. Ensure the drain hose is secured in the clip and tucked underneath the cutout. Re-install the storage drawer and insert both rails simultaneously. You will hear a clicking sound that indicates the rails have engaged. To ensure proper placement of the drawer, pull it out entirely. affresh® cleans deep inside your appliances reaching components such as the tub, racks, pump, valves, drain, and recirculation hoses. Cleaners are available at many retailers or can be purchased here at affresh®.